



COOPERATE PROFILE

Zikano Express Global Ltd

Address: 11 Olutosin Ajayi Street, Ajao Estate, Lagos

About Us

Zikano Express Global is one of the leading international freight forwarding, project logistics, and shipping management companies providing cost-effective solutions worldwide.

Zikano Express Global Logistics develops comprehensive trucking, project logistics, and relocation service plans tailored to the specific needs of its customers. This is achieved by identifying the customer's exact goals in relation to their internal and external requirements, which allows Zikano Express Global Logistics to consistently deliver a higher quality of service than any other service provider in the market. make it possible.

Africa's proven multimodal shipping routes ensure international reach regardless of cargo or timeframe. As a preferred supplier to a wide range of companies and the first destination for increasing supply chain efficiency in many African countries, we are very proud of our occupied space.

Management

Zikano Express Global Logistics is supported by our systematics offices and staff around the world and employs a team of experts to track and execute every transaction we manage. Our global service network provides the most reliable freight forwarding, project logistics management and moving companies. Our goal is to be a moving company.

We provide global service on trucking, project logistics and related services, but that's not all. We also strive to be the exclusive advisor to our customers and partners at all times.

Successful freight forwarding, project logistics and relocation management services in challenging markets like the CIS and Middle East require expertise, inside knowledge, and a reputation that businesses can trust. This is why Zikano Express Global Logistics is the preferred choice of many Fortune 500 companies in the region. Our in-depth knowledge of the CIS and Middle East, coupled with our regional and international service network makes Zikano Express Global Logistics a leading service provider in the region.

Zikano Express Global Logistics provides a "one-stop-solution" to meet all of your logistics requirements. Whether you are looking to relocate household goods across the region or move an offshore drilling platform across the seas, Zikano Express Global Logistics has the capability, expertise and experience to make it happen. You will get personalized service at every level with Zikano Express Global Logistics because we are truly independent, make our own decisions and specialize in our home market.

MARKET POSITION

Since our establishment in 1994, Zikano Express Global has been recognized as one of the most successful independent freight forwarding, project logistics and removal & relocation companies in the CIS region.

In the CIS transport and logistics market, Zikano Express Global Logistics ranks among the "top three". Publications have cited Zikano Express Global Logistics as one of the largest and (in terms of number of offices, employees and wide-ranging service portfolio) most reliable companies in the CIS market.

MISSION and VISION

Our primary objectives are to promote Total Quality Management and to maintain our success through steady investments in our service expansions and innovations. Our goal is to promote health, safety and environmental policy throughout our organization.

Our aim is to be the best customer service team in our profession. We strive to develop and maintain a first-class infrastructure to ensure employee satisfaction, which drives customer loyalty leading to sustained profit growth and creating improved company value.

QUALITY STATEMENT

Quality is not an option, but a necessity to survive and thrive in an environment of global competition. We aim to provide total customer satisfaction that will lead to customer loyalty. By using Total Quality Management techniques, we can locate waste, identify its causes and eliminate it.

A good example of waste is rework, which is often costlier than doing the job right in the first place. A common business concept is known as the "1-10-100 Rule". If it takes one unit of costs or effort to complete a job correctly, it will take 10 times that effort to correct an error before it reaches the customer. And once it has reached the customer, it will take 100 times the cost and effort to correct the situation, not to mention the loss of customer goodwill.

COMPLIANCE STATEMENT

Zikano Express Global Logistics is thoroughly committed to conforming with international and local laws on ethical standards of conducting business. Our employees are consistently informed and trained on international levels of best ethical practices in the business which are strictly implemented and followed. We are committed to continuously improving our business standards and similarly raising awareness throughout the group for better informed ethical decisions by employees.

HSE STATEMENT

Zikano Express Global Logistics will respect and promote, without reservation, safety awareness and accident prevention throughout the organization. This commitment extends not only to compliance with respect to Federal, Provincial and Municipal requirements, but also to the standards and requirements adopted within the industries we serve.

The Safety Program is critical for the prevention of workplace injuries and accidents. The success of the program however, is dependent upon employee knowledge of and compliance with policies, practices and procedures. Adherence to these standards coupled with a positive attitude creates competent personnel who are properly trained, equipped and motivated to safely perform their duties.

Safety is a shared commitment. It is a required responsibility of all company personnel to participate in the prevention of personal injury and property damage during the course of our operations and to co- operate in this respect with those we work for and with.

AIM and OBJECTIVE

Our aim is to exceed the expectations of our customers through total quality management. Our objective is to provide cost effective and reliable solutions to help our customers to realize their goals.





AIR FREIGHT

Due to the sensitivity and time pressures involved in airfreight, Zikano Express Global Logistics develops comprehensive airfreight service plans tailored to meet our customers' specific requirements. This is accomplished by learning our customers' exact objectives with regards to their internal and external requirements.

Sensitive and valuable goods are often subject to extreme time pressures and deadlines for everyone involved. Therefore, our Airfreight Department develops a customized service plan for each customer, and then implements our required Operational Handling Procedures to ensure a high quality service.

Our team of Air Freight professionals follows through on each and every shipment so that our customers can be assured of real-time status reports on all import and export air freight shipments at all times.

For oversize cargo transportation by air, we provide professional know-how related to the handling of part and full charter service including complete door to door delivery logistics on a global scale.

Our Air Freight Services include:

Complete Logistics Programs (pick, pack, assembly, warehousing, documentation and handling) for:

- Hazardous Cargo
- Live Stock Cargo
- AOG & Aerospace Cargo
- Fashion & Luxury Goods
- Auto and Automotive part
- Oil & Gas Industry Cargo
- Pharmaceutical Cargo
- Precious Metal

Cargo Other Services:

- Import/Export Consol & Deconsol
- Pick, Pack, Assembly and Distribution
- Split and Full Air Charter
- Worldwide Door to Door Services
- Sea/Air & Road/Air Service
- Customs Clearance Service
- Pick-up and Delivery Service
- Packing and Crating



SEA FREIGHT

Ocean Freight is one of the key elements in multimodal transportation service. In order to offer the best service possible, we have a dedicated Ocean Freight Department specializing in FCL, LCL, Break-Bulk, Project Cargo and different types of cargoes on a global scale.

The flexibility and range of Ocean Freight Services offered by Zikano Express Global Logistics provides our customer economical alternatives to other, costlier modes of transportation. Our worldwide logistics services cover not only shipments from port-to-port, but also the complete door-to-door supply chain solution.

Over the years, Zikano Express Global Logistics has fostered strong business relationship with all major international and regional ocean carriers.

Our Sea Freight Services include:

- FCL and LCL import and export
- Issuance and verification of shipping documentation
- Export and import customs clearance
- Certified industrial packing and crating
- Packing and crating of household goods
- Warehousing, assembly and distribution logistics
- Letter of credit processing
- Part & full vessel charter
- Conventional shipments (break-bulk, dry & liquid bulk)
- Volga-Don Sea/River navigation
- Sea/Air transportation
- Sea/Road and Sea/Rail Intermodal Services
- Transport and Marine Insurance



Most transport chains include trucking at either the beginning or the end. Zikano Express Global's integrated transportation and logistics service includes Road Transportation Service that connects all major European, Chinese and the CIS trade centers into a single network.

Zikano Express Global Logistics is one of the leading LTL and FTL operator in the CIS offering regular, scheduled departures to/from all major cities in Europe, Turkey, Middle East, China, and the CIS. Additionally, Zikano Express Global Logistics has a dedicated division to handle transportation of perishable and dangerous goods.

Having an own fleet of multipurpose trucks and trailers, Zikano Express Global Logistics offers competitive pricing coupled with a reliable and world class quality road transportation and distribution services within the CIS.

Our Road Transportation Team is IRU Certified and was nominated for being the best "Road Haulier in the CIS."

Our Road Freight Services include:

- Assembly and Synchronous Positioning of Load Units (JIT)
- Transportation of LTL, FTL and Bulk Cargo
- Customs Clearance and Customs Escort Service
- Special Transportation of heavy weight, oversized and project cargoes
- Transportation of dangerous and perishable goods
- Special transportation of household goods and personal effects
- Contract-logistic, procurement and distribution
- Tracing & tracking through the Global Positioning System
- Domestic trucking and distribution in the CIS
- Customs bonded transportation
- Various value added services



CUSTOMS CLEARANCE

Global market place, rapidly changing demands on production and delivery schedules have placed increased responsibility on Customs House Brokers to provide expert Customs Clearance Services.

Zikano Express Global Logistics is widely recognized as one of the leading customs brokers in the CIS and Middle East. Zikano Express Global's has long-standing professional relationships with government agencies and this hard earned and privileged status delivers a distinct advantage when it comes to negotiating difficult consignments and dealing with the challenges of bureaucratic procedures in the CIS and Middle East.

Regardless of the speed with which a consignment reaches one of the CIS destination points, complex customs procedures and documentation requirements can result in indefinite delays costing heavy storage charges to consignees.

Zikano Express Global's customs brokers are comprehensively trained to understand complex customs procedures of each specific area of operation. Our customs brokerage team will take full and complete responsibility to ensure that the correct documentation is prepared well in advance of all import and export deadlines in order to avoid expensive and time consuming delays.

To further strengthen this aspect of our operations, Zikano Express Global Logistics maintains a bonded warehousing network across the CIS. These facilities, which are suitable for any type of cargo, can be reached by road, rail or air and ensure that shipments are swiftly cleared at the point of arrival.

Our Customs Services include:

- Import / Export Customs Clearance Service
- Customs Evaluation of merchandise
- Import Duty & Tax Assessment
- Classification of HS Codes
- Classification of goods
- Customs Surveying
- Import / Export Permissions of controlled goods
- Import / Export Record maintenance
- Payment of Custom Duties on customer's behalf
- Temporary Import / Export procedures
- Permanent Import/Export procedures
- Consultancy Services
- Customs Bonded Carriage
- Transit Customs Handling



WAREHOUSE MANAGEMENT

Zikano Express Global Logistics offers secure storage facilities at all key destinations in the CIS and Middle East. Our warehouses are among the safest places to deposit your goods.

There are two basic reasons for this: For security, they are equipped with electronic theft and fire alarms backed by round-the-clock security guards. For hygiene, in addition to normal hygiene standards, we can offer our customers certificates guaranteeing constant checks carried out by specialist companies. All goods are properly protected so that they can remain in our warehouse for as long as the customer deems necessary.

Zikano Express Global's extensive warehousing and distribution system will pick, pack, store and distribute consignments anywhere in the region by efficient modes of transport. Special warehousing facilities for household goods and personal effects are also available at all Zikano Express Global locations.

Our Warehousing Services include:

- Short and long term storage
- Cargo loading and unloading
- Cargo labeling and packing
- Fumigation and Pest control
- Packing and Crating services
- Cargo Distribution
- POD Reporting



PROJECT LOGISTICS

Experience counts when it comes to handling complex projects and movements of oversized and heavy- lift cargoes. Managing complex transportation for large scale projects requires experienced, intelligent and knowledgeable personnel who are committed to researching all options, investigating each detail, surveying and identifying potential obstacles, physical and non-physical, and reacting to extraordinary circumstances with quick and decisive actions.

Our approach is to break down project logistics and transport into essential elements, and then to assign direct supervision over each. Advance trips by our Projects Operations Specialist to the key points in the project corridor ensure that Zikano Express Global Logistics has the first-hand knowledge required to "make things happen". A Project Coordinator is then assigned to manage all facets of communication, logistics and transportation operations and becomes the direct liaison with the customer.

The success of Zikano Express Global's Project Logistics lies in its commitment to understanding what is required. Our specialist advisers become fully conversant with the requirements of a project and ensure that customer- specified deadlines, HSE aspects and special instructions are strictly adhered to.

Zikano Express Global Logistics specializes in project freight management and all associated planning and implementation services. Whether you are moving an individual heavy lift or complete industrial plant from various origins around the world to remote construction sites, we arrange for customized transportation concepts for the entire route on a door to door basis.

Our Project Logistics Services include:

- Customer tailored transportation consultancy
- Project logistics feasibility studies
- Road studies
- Project logistics budget and planning
- Project flow descriptions
- Cargo supervision during loading and unloading, as well as in transit
- Full/Partial charter by ocean and air
- Consolidation, packing, crating and containerization
- Purchase order management and cargo tracking
- Transport Insurance

- Oversize cargoes transportation
- Heavy loads
- Barge Service
- Module Movement
- Pre shipment inspection
- Cargo surveying
- Customs and shipping documentation



HEAVY LIFTS

Carrying out a heavy lift transportation project starts with careful preparation and planning. Our project engineers develop the most economical, efficient and the safest solution for heavy lift projects.

Thorough preparation is important for heavy lift projects management. Our project preparation takes place in close consultation with the customers and covers all aspects of their HSE and technical requirements. Strict supervision and planning at site while projects are underway is also extremely important and our dedicated project manager will be on site 24/7 to control and coordinate all aspects of HSE and project execution strategy.

We believe that being transparent and communicative with our client is an essential part of our assignment and a key element of our success.

The Heavy Lift Project Engineering Services include:

- Conducting transport and road studies
- Drafting transport drawings for project manuals
- Road and rail transport permissions and permits
- Technical surveying
- Risk Management and Insurance
- Procurement of special handling equipment for specific projects